

# Shermco Industries - Technical Services Representative

## **About Shermco**

*Since 1974, Shermco has become North America's largest and fastest growing NETA-accredited electrical testing organization. Our focus is to make sure electrical power systems are functioning properly and safely. Add to that our Professional Engineering Group, Rotating Machinery Division, Renewable Energy Services, and Field Repair and local Repair Service Centers, places Shermco in a position to handle all things electrical. All done with an emphasis on safety and client service. That's why we say... if it's in the electrical power system, Shermco does it.*

*Backed by Gryphon Investors, a leading private equity firm focused on profitably growing and competitively enhancing middle-market companies in partnership with experienced management, Shermco is poised for the next decade and beyond.*

*Shermco Canada is seeking a Technical Services Representative.*

## **Technical Services Representative**

Join our team of leaders in electrical power system testing and commissioning. We are seeking an experienced Technical Services Representative to work with our team in Manitoba. Shermco has one of the largest field services divisions in the industry.

### **Job Responsibilities:**

- Provide skilled technical assistance, quality service and advice on technical projects to Shermco clients while maintaining an absolute commitment to safety
- Provide clients with recommendations for possible repairs or upgrades required through assessing technical issues on site
- Assist other technical staff with technical problems, project management issues and meeting safety requirements
- Be responsible for managing multiple small jobs through coordinating the effective use of technical staff, equipment and other resources, ensuring jobs are completed to client standards, and enforcing Shermco policies and procedures
- Provide mentorship, support and learning opportunities to junior technical staff, as well as hands-on site training on technical procedures
- Contribute expertise to projects involving transformer testing, industrial plant and utility relaying protection, metering schemes, switchgear testing/maintenance, power system design and/or turnkey substations

### **Qualifications:**

- A diploma in Electrical Engineering Technology, degree in Electrical Engineering, PSE designation, or Red Seal Journeyman Electrician
- Experience in an Electrical Engineering Technologist role will be considered an asset

- PSE or C.E.T designation will be considered an asset
- Cable termination experience with brands such as 3M, Raychem, Pfisterer will be considered an asset
- NETA certification is considered an asset
- Must be able to read, write, and speak English fluently
- Must possess a valid driver's license and clean abstract as fieldwork will be a requirement of this position
- Canadian passport is required as some travel is necessary

**Other Requirements:**

- Excellent organization, time management and negotiation skills
- Strong leadership capabilities
- Exceptional technical, analytical and numerical skills
- Team player who will be committed to success of the team and organization
- Strong interpersonal and communication skills
- Commitment to customer satisfaction

**EQUAL OPPORTUNITY EMPLOYER**

*Shermco is an Equal Opportunity Employer. All qualified applicants will receive consideration for employment without regard race, national or ethnic origin, colour, religion, age, sex, sexual orientation, gender identity or expression, marital status, family status, genetic characteristics, disability and conviction for an offence for which a pardon has been granted or in respect of which a record suspension has been ordered.*

**NO AGENCIES PLEASE**

*Any unsolicited resumes sent to Shermco from a third party, such as an Agency, including unsolicited resumes sent to Shermco mailing address, fax machine or email address, directly to Shermco System Integration employees, or to Shermco System Integration resume database will be considered Shermco property. Shermco will not pay a fee for any placement resulting from the receipt of an unsolicited resume.*

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